# AI and the Future of Work: 5-, 10-, 15- and 20-Year Outlook for the US, UK, and EU

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#### Introduction

Artificial Intelligence (AI) is often likened to past transformative technologies (from the steam engine to electricity) in its potential to reshape work and society come as machines increasingly learn, reason, and make decisions, virtually every job sector in the Western world – from white-collar offices to blue-collar trades – will feel the impact. This report examines how AI is projected to affect job availability, the nature of work, and work structures in the United States, United Kingdom, and European Union over the next 5, 10, 15, and 20 years. We also explore specific facets of this transformation: the push toward shorter or more flexible work weeks, debates around universal basic income (UBI) as a social safety net, the fate of entry-level positions, and the rise of digital twins for training and work optimization. Throughout, we cite expert projections, real-world case studies, and current trends to provide a comprehensive outlook.

To frame the discussion, the table below summarizes key milestones and changes anticipated at each major time horizon:

Time Horizon	Expected AI-Driven Changes in Work (Western World)
5 Years (by 2030)	<ul> <li>Rapid Al adoption in many workplaces: Up to 30% of hours worked in the US economy could be automated by 2030 (accelerated by generative AI)<sub>mckinsey.com</sub>. Large companies lead the way – in one UK scenario about 10% of big firms use AI at scale by 2030<sub>institute.global</sub>.</li> <li>Job displacement and creation both occurring: Emerging tech (AI, etc.) is on track to create about 11 million new jobs globally by 2027, while displacing 9 million, making technology the biggest driver of labor market churn in the near termweforum.org. Office support, customer service, and routine food service roles are already declining as AI and automation roll out<sub>mckinsey.com</sub>.</li> </ul>
	• Focus on reskilling and adaptation: Governments and companies emphasize upskilling. The EU, for example, launched a "Union of Skills" initiative to future-proof education and training across the blocweforum.org. Workers in lower-wage jobs are far more likely to need to retrain or change occupations this decade as automation spreadsmckinsey.com.  • Workweek experiments expand: Dozens of firms pilot 4-day work weeks, aided by AI

productivity gains. Early trials (e.g. in the UK) show productivity maintained with shorter hours weforum.org. All tools begin to enable more asynchronous and remote collaboration (e.g. All meeting assistants summarizing discussions, facilitating "async" work across time zones).

### 10 Years (by 2035)

- Wider AI integration and sector shifts: By the mid-2030s, around 18% of existing jobs in advanced economies like the UK could face high risk of automation assets.publishing.service.gov.uk. Generative AI is ubiquitous in offices, handling a large share of administrative, analytical, and creative tasks. Many white-collar roles are significantly redefined (some entry-level office jobs may be scarce, while new tech-focused roles grow). In manufacturing and logistics, advanced robots and AI systems (including early autonomous vehicles) begin to make a sizable dent in labor demand. For instance, autonomous trucking is projected to be a robust industry by 2035 (a ~\$600 billion market globally), starting to alleviate driver shortages and potentially reducing the need for human drivers in freight transport mckinsey.com.
- Changing job mix: Some occupations decline sharply e.g. traditional retail cashiers (with AI self-checkouts and e-commerce), routine accounting clerks, and certain repetitive production line jobs. Meanwhile, AI has created new roles in areas like AI system oversight, data science, and maintenance of automation. Healthcare, tech, and "green" industries see employment growth (driven by aging populations and climate investments) that helps offset losses elsewhere mckinsey.com. Overall unemployment remains manageable in most scenarios, as new jobs emerge to balance the jobs lost, but mid-career retraining is critical to help workers shift fields mckinsey.com.
- Work week reforms gain traction: By 2035, a 4-day work week or 32-hour standard gains broader acceptance in some Western companies and even policy circles. Many businesses maintain output with fewer hours thanks to Al-driven efficiency. In a recent survey, 29% of companies that adopted a four-day week cited Al as a key enabler of the shift reconteur.net. However, adoption varies by sector knowledge and tech firms find it easier to shorten weeks than manufacturing or healthcare providers that require coverage.
- **UBI pilot programs and policies:** If Al-driven disruption grows, more governments may experiment with income support. By this time, several localized UBI trials (in Europe or U.S. states) have concluded. Results from such experiments for example, a multi-year basic income trial backed by OpenAl's Sam Altman show that recipients generally use funds on essentials and career development, with **minimal workforce dropout** the guardian.com. This evidence informs ongoing debates about implementing UBI or related policies (like negative income taxes or automation taxes) on a larger scale.

### 15 Years (by 2040)

- Peak automation impact, then new equilibrium: The early 2040s are projected to be a turning point. In one "fast-adoption" scenario for the UK, AI usage is nearly universal among large firms by ~2040<sub>institute.global</sub>, and this corresponds to peak labor disruption. Productivity is significantly higher, and up to 30% of jobs could be highly automatable by this time\_assets.publishing.service.gov.uk. Analysts expect the mid to late 2030s through 2040 to see the highest rates of job turnover due to AI. For example, a UK analysis forecasts that around 2040, AI-related redundancies could reach their highest annual rate (though still only ~20% above baseline turnover) before stabilizing\_institute.global. Crucially, many displaced workers are absorbed into new roles within a few years, as economies adjust\_institute.global. Historical precedent and economic theory suggest that the job creation effects of AI from new industries, higher incomes, and increased demand will increasingly counterbalance the job losses by this stage\_glotmansachs.com.
- White-collar work transformed: By 2040, AI is deeply integrated into professional work. Most doctors, lawyers, engineers, and managers use AI co-pilots for diagnosis, research, coding, and decision support. Many routine cognitive tasks (paperwork, basic analysis, drafting) are fully automated. This allows professionals to focus on high-level, interpersonal, or creative aspects of their jobs. However, the workforce may be more "topheavy", as entry-level positions and support roles that feed into these professions have dwindled (having been automated or outsourced). Companies may rely on AI-driven apprenticeship simulations to train new talent in the absence of abundant junior roles.
- Blue-collar and service jobs: Robotics and AI have made greater inroads into physical

industries by the 2040s. Autonomous vehicles and drones handle a significant share of deliveries and transport, displacing many driving jobs (truck, taxi, ride-share) by around this time. In manufacturing, "dark factories" (highly automated plants with minimal human staff) are more common for mass production. Still, not all manual work is automated – skilled trades (electricians, plumbers, carpenters), specialist manufacturing, and care work (nurses, eldercare, childcare) continue to rely heavily on human labor, though augmented by Al tools (e.g. AR glasses with Al guidance). These jobs persist because they involve complex physical or social tasks that machines still struggle with.

• Work week and societal shifts: A shorter work week may become standard for many workers by 2040. Some European countries might formally move to 4-day weeks, and even the U.S. could see broad adoption in knowledge sectors, as productivity gains from AI make a 32-hour week economically feasible. Work may also become more asynchronous – with globally distributed teams handing off tasks aided by AI coordination, the traditional 9–5 schedule could relax considerably. Societies at this stage grapple with ensuring the benefits of AI-driven productivity are widely shared: either through reduced working hours, higher wages, or social policies. UBI or similar income support might be implemented in some regions if job displacement and inequality have become politically pressing.

### 20 Years (by 2045)

- AI-pervasive economy: Two decades out, AI is as commonplace in workplaces as computers and the internet are today. Roughly half of all current work tasks might be automated by this time explodingtopics.com, though the exact figure will depend on technological breakthroughs and policy choices. What's clear is that virtually every job will use AI in some form AI will be co-workers, assistants, or autonomous agents handling entire functions. Many jobs have evolved into hybrid human-AI roles, requiring workers to manage, interpret, and collaborate with AI systems.
- New jobs and industries: Just as over 85% of job growth in the last century came from new roles created by technology goldmansachs.com, by 2045 the job landscape is populated with roles that barely exist today. Fields like Al maintenance, ethics and oversight, virtual reality experience design, genetic bio-tech, and climate engineering are major employers. The creative sector has also reinvented itself while Al generates content, human creators focus on directing, curating, and adding the uniquely human touch to art, media, and entertainment. Demand remains strong for healthcare professionals, educators, and other roles centered on human empathy and interaction, often with Al support.

Overall, **employment levels in advanced economies are expected to remain high** if society manages the transition well<sub>assets.publishing.service.gov.ukinstitute.global, but the composition and skills required are radically different.</sub>

- Social contract and policy: By the mid-2040s, Western societies will likely have made definitive choices about the future of the social safety net. In a scenario of widespread abundance (if AI boosts GDP substantially goldmansachs.com), work could be less central to survival UBI or generous welfare, funded by AI-driven wealth, might ensure basic living standards. Indeed, advocates argue that a form of "AI dividend" should be returned to citizens, since their data and cooperation helped train the AI models powering the economy the guardian.com. Alternatively, if productivity gains have not been broadly shared, social pressures may force corrective policies. There is vigorous debate, but many experts see some level of decoupling income from traditional jobs as viable by 2045, especially if automation has permanently reduced the need for human labor in certain sectors.
- Work culture and lifestyle: With mundane tasks automated, human work may center on what we **choose** to do creative endeavors, complex problem-solving, caring for others, and entrepreneurial pursuits. A significant portion of the population might work fewer hours by choice, focusing on personal projects or community activities, aided by Al. Education and continuous learning are deeply ingrained in this era, as workers regularly update their skills in collaboration with Al tutors and simulations. The notion of "a career for life" has shifted to a model of lifelong learning and frequent transitions, often facilitated by Al that can quickly train people up for new opportunities.

(The above timeline outlines one plausible trajectory based on current trends and expert projections. Actual outcomes will depend on technological advances, economic conditions, and policy responses in the coming years.)

# Job Market Impacts by Sector: White-Collar, Blue-Collar, Professional, and Vocational Work

White-Collar & Professional Jobs: Al's immediate disruptions are being felt strongly in white-collar domains. Generative AI and software automation excel at cognitive tasks - analyzing data, writing reports, coding, drafting legal documents, customer service chats, etc. - which means many office and professional roles are highly exposed. Unlike earlier automation waves that mainly affected routine manual labor, today's AI is poised to disrupt a broad array of "brain work" in middleand high-paid professions brookings.edu. For example, a Brookings analysis finds that over 30% of all workers might have at least half of their core job tasks impacted by generative AI, especially in fields like finance, law, IT, and academia brookings.edu. In the near term, Al will augment many of these jobs rather than fully replace them: one McKinsey study projects that by 2030, up to 30% of hours worked in the US could be automated, yet generative AI is likely to enhance the productivity of scientists, engineers, creatives, and business professionals more than it outright eliminates their jobs mckinsey.com. In other words, a lawyer or architect in 2030 may use Al tools to draft contracts or design blueprints faster, handling more work with fewer junior staff - changing the nature of the job but not eliminating the need for the experienced professional mckinsey.com.

Over a 10- to 20-year horizon, however, **the composition of white-collar employment will shift markedly**. Entry-level and support roles (e.g. paralegals, basic data analysts, administrative assistants) could shrink significantly because Al can perform their routine tasks efficiently veforum.org. High-level professionals will still be in demand to supervise Al, make judgment calls, and handle client interactions, but they'll be supported by far fewer human assistants. This raises a concern: fewer "junior" roles could mean a broken career ladder (discussed more under Entry-Level Jobs below). At the same time, **new professional specialties** will arise. The Western world is already seeing surging demand for Al-related skills – e.g. machine learning engineers, data scientists, Al ethicists, prompt engineers – to build and manage these systems. Many traditional white-collar workers will transition into roles that require **managing Al tools** and interpreting their output, blending domain expertise with digital skills. In addition, the **creative industries** face a complex future: Al can generate images, articles, and even software code, threatening jobs

in design, journalism, and programming. Yet human creativity and curation remain essential – experts suggest the future may belong to those who **partner with AI** to multiply their creative output, rather than those replaced by it. Overall, for educated white-collar workers, AI promises higher productivity and new opportunities alongside the pain of job cuts in roles that fail to adapt goldmansachs.com goldmansachs.com.

Blue-Collar & Vocational Jobs: Jobs that involve physical labor, skilled trades, and in-person services have historically been less immediately impacted by AI – but they are not immune. Robotics and "traditional" automation (machines performing physical tasks) have long threatened roles in manufacturing, warehousing, and transportation. In Western economies, automation has already reduced factory jobs over past decades, and this trend will continue. By one estimate, 2 million manufacturing jobs could be replaced by automation tools as soon as mid-2020s (primarily via industrial robots) exploding topics.com. As AI technology advances, robots are getting "smarter" and more flexible: we expect more warehouse robots, automated assembly lines, and Al-driven quality control systems in the next 5–10 years, which could displace some warehouse pickers, assembly workers, and quality inspectors. In transportation, self-driving vehicle technology is a potential game-changer. Major firms and governments are investing in autonomous trucks and delivery vehicles, with projections that by the 2030s these could operate commercially at scale mckinsey.com. A McKinsey analysis foresees a large autonomous freight market by 2035, addressing driver shortages but also gradually reducing demand for human truck drivers mckinsey.com. If this holds true, jobs like long-haul trucking and taxi driving might decline significantly by 2040 in the US and EU.

However, many blue-collar and vocational jobs remain harder to automate due to the complexity of real-world environments. Skilled tradespeople – electricians, plumbers, carpenters, mechanics – work in dynamic settings (homes, construction sites, etc.) that require adaptability, manual dexterity, and problem-solving on the fly. Current Al-driven robots struggle with such unstructured tasks. As a result, these vocational jobs are relatively safer in the near term staffingindustry.com. Even by 2035 or 2040, it's expected that trades and craftspeople will still be in demand, though they will likely use Al-enhanced tools (for instance, an electrician might use an AR headset that uses Al to identify wiring configurations or faults). Similarly, service jobs involving personal interaction – teachers, nurses, caregivers, hospitality workers – cannot be wholly replaced by Al in the foreseeable future. These roles require emotional intelligence, empathy, and human presence.

Al will *assist* (e.g. nurse assistants robots for lifting patients, Al tutors helping teachers with personalized student plans), but humans will remain at the core of caregiving and education.

Notably, earlier waves of automation hit blue-collar roles hardest, whereas this Al wave is more white-collar focused brookings.edu. But by 15–20 years out, the distinction may blur: as physical robots improve (thanks to AI vision and control systems), more manual jobs could come into scope. For example, by the 2040s, advanced construction robots and 3D-printing of buildings might reduce need for some construction labor; autonomous vehicles could dominate highways; automated farming equipment could handle most agricultural work. Even so, experts believe complete automation of blue-collar work will be gradual many "automation-resistant" jobs will survive or even grow. In the UK, sectors like health & social care are projected to see net job gains from AI over 20 years (due to high demand and AI acting as a complement, not a replacement, to human carers) assets.publishing.service.gov.uk. On the other hand, sectors like manufacturing, transport, and some public administration roles could see net job losses as automation efficiencies accumulate assets.publishing.service.gov.ukassets.publishing.service.gov.uk. Policymakers in the US and Europe are aware of these differential impacts; hence, there's emphasis on apprenticeship programs and trade skills training to ensure a pipeline of workers in trades and technical jobs that will still be needed (often, those jobs are already facing shortages even before AI hits – for instance, the EU has a shortfall of truck drivers and construction workers, which automation might fill only partially by the 2030s mckinsey.com).

In summary, Al's impact on employment will vary by sector: white-collar professions face an imminent transformation of work routines and possibly workforce reductions at the lower rungs, while blue-collar sectors face a more gradual automation, hitting some areas hard (manufacturing, logistics) but leaving others largely intact (skilled trades, care work) at least in the next decade or two. Crucially, across all sectors, the consensus is that most jobs will evolve rather than vanish overnight. As Goldman Sachs economists note, most roles are only partially exposed to Al automation, and historically technology has created new jobs to offset losses goldmansachs.comgoldmansachs.com. The challenge is managing the transition: helping workers whose tasks are taken over by Al to move into new positions – often higher-skill or more creative roles – that Al cannot (yet) do goldmansachs.com. Western countries are starting to respond with workforce

development initiatives, but the scale of change will likely demand sustained effort in education and job training for years to come mckinsey.com.

# Restructuring the Work Week: Toward Four-Day Weeks and Flexible Work Models

Al's efficiency boosts are prompting businesses and workers to rethink the **structure of the work week**. If machines enable higher output in less time, one logical benefit could be shorter working hours for humans without loss of pay – a modern take on how past productivity leaps (like the Industrial Revolution) eventually led to the 40-hour work week. In recent years, momentum has grown behind the four-day work week (32 hours) as a viable model. Early trials and studies in the West show promising results: for example, the world's largest fourday week pilot in the UK in 2022 involved 61 companies across diverse sectors, with workers receiving 100% pay for 80% of the hours (in exchange for maintaining 100% productivity) weforum.org. The outcome? Productivity did not decline, and in many cases staff well-being improved – employees reported less burnout and took 65% fewer sick days, while companies saw revenues stay broadly the same weforum.org. As a result, over 90% of the participating businesses chose to continue the 4-day week after the trial, and 18 firms made it a permanent policy weforum.org. This real-world case demonstrates that a shorter week can work, at least in office-based and creative industries.

Al could be a key enabler of the shift to a shorter or more flexible work week. Studies indicate that a huge portion of employees' time is spent on "busy work" or routine tasks (for instance, scheduling, data entry, basic research) that do not necessarily require a 5-day week to accomplish on these low-value tasks, Al tools free up human time. A recent MIT-Stanford study found that deploying an Al assistant boosted worker productivity by an average of 14% on certain tasks aconteur.net. Another analysis suggests Al could potentially automate 25% of the tasks in the current average job aconteur.net. These gains allow employees to achieve the same results in less time. In practice, companies that have moved to a four-day schedule often cite technology as a helping factor – in one survey of firms with 4-day weeks, 29% mentioned Al adoption as a catalyst that made the transition feasible acconteur.net. For example, Al-based software can optimize workflows or handle after-hours customer queries, meaning employees don't need to be on call as often.

Beyond the four-day week, Al also facilitates **asynchronous and remote work models**. The COVID-19 pandemic jump-started a shift to remote and hybrid work; now Al is taking it further by smoothing communication across time zones and schedules. **Al-driven meeting assistants** can record and summarize meetings for teammates who aren't present live, reducing the need for everyone to be synchronized in time splashtop.com. Intelligent project management tools can coordinate tasks and flag issues without constant managerial oversight. As these tools spread, more companies may adopt an "**async-first**" mindset – meaning collaboration does not require immediate responses or simultaneous work, giving employees greater flexibility to arrange work around their lives. Some firms (particularly in the tech sector) are already largely asynchronous, using written updates and Alcurated dashboards to keep everyone informed instead of endless real-time meetings atlassian.com. This could become more common in the next 5–10 years, allowing, for instance, a team spread across the US, UK, and EU to effectively work together without strict 9-to-5 schedules in each country.

However, **not all sectors benefit equally** from AI-driven time compression. As one business leader noted, a manual laborer on an hourly wage (say, a construction or factory worker) can't as easily compress their work into 4 days as an office worker can<sup>raconteur.net</sup>. Industries like healthcare or emergency services also need coverage every day; they might implement rotating four-day shifts, but someone must be working each day. Moreover, some business models (such as law firms billing by the hour) have little incentive to reduce hours without a broader cultural change raconteur.net. Critics of the four-day week caution that it may be **impractical in certain services** or for small businesses with tight staffing.

Despite those caveats, the general trend is that **AI** is shifting the conversation from "we must work more" to "we can work smarter (and possibly shorter)". Even the CEO of Zoom (a company at the heart of remote work) predicted that AI advances could make a four-day work week standard within the next couple of decades higher-even. In Europe, discussions about reducing working hours in tandem with automation gains are active – some policymakers propose frameworks to shorten workweeks as productivity rises (echoing historical movements that gave us weekends and the 8-hour day). In the US, the idea is also gaining traction through company trials and political proposals for a 32-hour workweek standard.

In summary, AI-enabled productivity could unlock more free time for workers. The next 5 years will likely see more pilot programs and early adopters of the fourday week, especially in tech, finance, and creative industries where AI adoption is high. By 10–15 years, if AI-driven efficiency continues to grow, a shorter week could move from fringe benefit to mainstream expectation in many white-collar jobs. Alongside this, flexible and asynchronous work arrangements will proliferate, breaking the rigid Monday-to-Friday, 9–5 mold. The ultimate vision – perhaps 20 years out – is a world where people work less but get more done, and have more time for family, leisure, and creative pursuits, fulfilling the long-promised dividend of technological progress. Achieving this will require not just tech, but managerial and cultural shifts valuing outcomes over hours and ensuring the gains of AI are shared with workers (for example, through policies that encourage reduced hours instead of just layoffs). The early evidence, from the UK trial and others, shows it's feasible to maintain output with fewer hours weforum.org; AI may provide the extra push that makes a shorter work week a sustainable reality for many.

# The Role and Viability of Universal Basic Income (UBI) in an AI Economy

The prospect of large-scale AI-driven job disruption has reinvigorated interest in **Universal Basic Income (UBI)** – a policy of providing everyone with a regular, unconditional income to cover basic needs. Advocates argue that as AI and automation increase economic output but potentially displace workers, a UBI could ensure **no one is left destitute** and that the gains from automation are broadly shared the guardian.com the guardian.com. Detractors counter that UBI might be prohibitively expensive or discourage work. In the Western world, UBI has moved from a fringe idea to a topic of serious debate, especially in the context of an AI future.

Why AI bolsters the case for UBI: Prominent tech figures have suggested that advanced AI could lead to a world with far fewer traditional jobs – Elon Musk recently mused that in the future "no job is needed" because AI can handle most work, implying people might work only if they want to for "personal satisfaction" While that is a controversial and speculative view, it encapsulates a fear: *if* AI drastically reduces demand for human labor, how do people earn incomes and maintain dignity? UBI is one answer – decouple income from employment. Even in less extreme scenarios, AI could put downward pressure on wages and job security. Economist Karl Widerquist points out that AI might first push many white-collar workers into lower-paying, insecure gig jobs,

increasing inequality and precarity the guardian.com. In his view, a UBI could **protect** workers during this transition, ensuring they have a financial cushion as they retrain or search for new opportunities the guardian.com. Additionally, some frame UBI as a form of dividend: Al companies profit enormously from automation and from data (much of it generated by the public), so society could demand a slice of those profits back to the people the guardian.com. This is seen as a way to address the failure of traditional employment to distribute Al-driven productivity gains fairly the guardian.com.

Real-world experiments and findings: Several UBI or cash transfer experiments have been conducted or are underway in Western countries, providing data on how people behave when given a basic income. A notable example is a 2017–2018 Finnish pilot, where 2,000 unemployed people received roughly €560 per month with no strings attached. The results (published in 2020) showed improved mental well-being and slightly higher self-reported health, though employment effects were minimal – recipients were neither more nor less likely to find work than a control group, but they reported being happier and less stressed the guardian.com the guardian.com. In the Netherlands, a study between 2017 and 2019 gave unemployed individuals a basic income and found *increased* labor market participation compared to those on traditional conditional benefits the guardian.com. Notably, participants who didn't have to meet strict job-search requirements were more likely to land a permanent **job** than those who had to comply with the usual welfare conditions the usual welfare conditions. This suggests that removing the anxiety of meeting conditions (or the stigma of welfare) might actually help people make better long-term employment decisions – an argument in UBI's favor.

In the US, tech entrepreneur Sam Altman (CEO of OpenAI) helped fund the **largest UBI trial in US history**. The study, completed in 2023, provided \$1,000 per month to a few thousand lower-income individuals for multiple years bloomberg.com. Early reports indicate that recipients mostly spent the money on essentials like food, housing, and healthcare, and many used the financial security to **pursue education or better jobs** rather than quitting work outright theregister.com. There was a modest decrease in average hours worked (some people went part-time to study or care for family), but generally the findings did *not* support fears that everyone would become idle theregister.com. Instead, people with a basic income tended to be *choosier* about jobs – not taking the first menial job out of desperation, but waiting or training for a better opportunity theregister.com. They also reported lower stress and improved well-being (to paraphrase The Register's cheeky summary: **money can buy happiness** theregister.com).

Challenges and viability: Despite these positive signs, UBI at a national scale faces steep challenges. The cost of giving every adult, say, \$1,000 a month is enormous – on the order of 20–30% of GDP for many countries if not offset by cuts or taxes. Proponents suggest that AI-driven growth could enlarge the economic pie, making it feasible to carve out a UBI. For instance, Goldman Sachs forecasts generative AI could raise global GDP by 7% (nearly \$7 trillion) over a decade goldmansachs.com. If that wealth is harnessed (for example, via taxes on AI productivity or data usage), some could fund a basic income. Ideas like an "AI tax" or "robot tax" have been floated, where companies pay a levy for workers replaced by automation use have been floated, where concept is a data dividend: since AI firms use public data, they might pay the public a fee. These concepts remain largely theoretical in 2025, but over the next 10–20 years, if AI does significantly displace jobs, political pressure for such funding mechanisms could grow.

Europe has been somewhat more receptive to exploring UBI-like ideas at local levels (for example, a Spanish region and some Dutch cities tried variants of basic income for select groups). In the US and UK, political appetite for full UBI is lower, but there's interest in policies like **guaranteed minimum income**, expanded tax credits, or universal basic *services* (free healthcare, education, etc.) to achieve similar ends. It's possible that instead of a pure UBI, Western nations will incrementally expand the safety net – e.g. higher unemployment benefits, retraining stipends, job guarantee programs – as AI transformation accelerates.

By 2040 or 2045, the viability of UBI will likely be clearer. If AI's impact on jobs turns out to be relatively modest (displacing some jobs but creating others, with most people still working), UBI might be a harder sell politically, and efforts might focus on traditional means like education and targeted welfare. But if we approach something like the "AI utopia/dystopia" where a significant chunk of people truly can't find work or work hours drop dramatically, UBI could shift from theory to necessity. **Public opinion** will matter too – a generation growing up with AI might view work and income differently. Recent surveys already show mixed feelings: for instance, a slight majority of Europeans in one poll supported the idea of basic income to address AI-driven job loss blogs. While others worry about costs.

In conclusion, UBI stands as a potential pillar of the future social contract in an Al world, aiming to ensure economic security amid uncertainty. It is not a silver bullet – issues of cost, incentive, and implementation are significant. However, smaller-scale experiments have yielded generally encouraging results (people use the money wisely, and it can even improve employment outcomes by enabling better choices the guardian.com). The coming decades will likely feature continued trials and perhaps partial basic income policies (such as targeting it to those displaced by automation). The viability of full UBI will hinge on economic outcomes: if AI dramatically concentrates wealth, the political pressure to redistribute that wealth via mechanisms like UBI will mount. As one economist put it, if Al's spoils aren't **shared, society could face instability**, so UBI or something like it may eventually move "from radical to required" in order to maintain social cohesion the data. For now, Western policymakers are watching the data and treading carefully – but the discussion is very much alive, and intimately tied to the broader question of how we ensure human prosperity in a world of increasingly non-human labor.

### The Future of Entry-Level Jobs in an AI Era

Entry-level jobs have traditionally been the first rung on the career ladder – a chance for newcomers (often young adults or recent graduates) to get real-world experience by performing simpler tasks and learning on the job. In fields from journalism to finance to law, it's the norm that **junior staff handle the grunt** work as a rite of passage weforum.org. However, AI is now extremely good at grunt work. This is raising alarms that many classic entry-level roles could be **significantly diminished or even eliminated** in the coming years weforum.org.

A clear example emerges in professional services: Al tools can rapidly gather data, generate summaries, draft emails or reports – tasks often given to interns or new analysts. Bloomberg analysts noted that Al could already replace a large share of tasks done by entry-level white-collar workers weforum.org. For instance, market research analysts early in their career spend time compiling statistics and writing basic insights; Al can automate more than 50% of those tasks weforum.org. In sales, an entry-level representative might follow a script to pitch products – Al chatbots can handle a similar script, meaning about 67% of that role's tasks could be automated weforum.org. In contrast, a sales manager's job (which involves strategy, complex deal-making, leadership) is only about 21% automatable weforum.org. This pattern – Al wiping out routine junior tasks while barely touching higher-level duties

– suggests a future where companies **hire fewer fresh graduates** for routine roles, and instead lean on AI tools plus a smaller number of experienced personnel.

Evidence is already emerging: the **World Economic Forum's Future of Jobs Report 2025** found that 40% of employers expect to reduce their headcount in areas where AI can automate work weforum.org. Often, those areas are exactly where entry-level employees are concentrated. If a law firm installs an AI that can review thousands of contracts for basic issues, it might hire fewer first-year associates or paralegals. If a marketing department uses AI to generate social media posts and press releases, they may not need as many junior copywriters. Even administrative roles (receptionists, data entry clerks) are vulnerable as AI-driven software and robots (like automated kiosks) take on their functions.

One immediate consequence is **fiercer competition for the remaining entry-level jobs** – and potentially lower salaries. Some companies indicate that new hires are expected to know how to work alongside AI, effectively doing more with less, which could put downward pressure on starting wages weforum.org. Business Insider reported cases of employers valuing AI skills highly but budgeting less for roles that are "AI-assisted," on the premise that the employee isn't doing all the work themselves weforum.org. Additionally, offshoring trends compound this: if certain entry-level tasks still require humans, companies might outsource them to lower-cost regions (e.g. hiring junior accountants or coders in another country), leaving fewer opportunities in the US/UK/EU local market weforum.org.

Perhaps most concerning, a **shrunken entry-level job market could choke off the talent pipeline**. Senior professionals don't emerge fully formed; they start by doing simpler tasks, learning gradually. If AI skips the "apprenticeship" phase, how do we train the next generation of experts? Bloomberg called this a potential "talent pipeline problem" that could have long-term implications for skills and social mobility weforum.org. People from less privileged backgrounds, who rely on that first job to get a foot in the door, might find it even harder to break into certain careers if internships and junior roles dry up.

However, it's not all doom and gloom. **AI might also open new doors for entry-level talent** – just in a different way. For one, AI can drastically lower the skill

barrier to perform complex work. For example, tools like GitHub Copilot can help a novice programmer write functional code, or generative AI can help someone with basic business knowledge produce a decent financial analysis. This "skill amplification" means someone without years of experience can produce relatively high-quality work with AI guidance, potentially allowing quicker progression or entry into fields that used to require a long apprenticeship. As the WEF notes, generative AI *could* democratize access to jobs by making it easier to acquire technical know-how on the fly weforum.org. A motivated individual could leverage AI tutors, interactive simulations, and vast online resources to self-educate and perform at a level that previously required formal training and low-level job experience.

Moreover, companies are recognizing they may need to **redefine entry-level training** rather than eliminate entry-level jobs completely. One approach is **Alassisted apprenticeships**. Instead of throwing a junior employee into rote tasks (now done by AI), a company might rotate them through more substantive assignments with an AI as a tutor/assistant. For example, a junior lawyer might spend time *reviewing* AI-generated contract markups and learning from that process, rather than drafting from scratch – in effect, the AI plays the role of a "senior mentor" giving feedback. Some law firms are indeed moving away from the billable hour model for juniors and focusing more on mentorship and apprenticeship structures, partly because AI forces this change weforum.org. Another idea is using **simulations and digital twins** (as discussed in the next section) to give new hires realistic practice. If fewer real-world low-level assignments exist, virtual scenarios can provide the missing practice in a controlled way.

Policymakers and educational institutions also have a role. We might see the education system adjust to fill some gaps – e.g. more extensive internships, co-op programs, or project-based learning that mimics work experience, so students graduate with practical skills since they may not get as much learning-by-doing in an entry job. Lifelong learning programs can ensure that even without early-career grunt work, individuals can acquire the expertise needed for higher roles.

It's also worth noting that **not all entry-level jobs will vanish**. Many vocational and service fields will still have junior roles – an apprentice electrician, a nurse resident, a teacher's aide, a restaurant line cook – these will still exist because the work must be physically done or involves human contact. Even in AI-heavy fields,

completely new entry-level jobs might appear: for instance, "Al trainers" or "prompt editors" who are early-career folks teaching Al systems or curating their outputs before moving up to more advanced roles.

In summary, the traditional entry-level path is under threat, particularly in whitecollar careers, as AI automates the drudgery that once justified hiring juniors. This could lead to fewer openings and a need to radically rethink how we bring new workers up to speed. Companies and educators will need to collaborate on new pathways to competence, possibly leveraging AI itself as a teaching tool. If managed well, tomorrow's newcomers might benefit from AI in the sense of gaining skills faster (since AI can help train and guide them) Weforum.org. But if managed poorly, we risk a scenario where a lack of entry opportunities creates a shortage of seasoned talent a decade later. Awareness of this issue is growing – nearly half of Gen Z in one survey believe that AI has already reduced the value of their college degree in the job market weforum.org. That sentiment reflects anxiety, but it also underscores that young workers are motivated to learn new skills (like prompt engineering, data analytics, etc.) to stay relevant. Ultimately, maintaining robust entry-level opportunities (in whatever new form they take) is crucial for equity and renewal in the workforce. Al will force adjustments, but with proactive measures, the first rung of the career ladder won't disappear – it will simply look different than the past.

# Digital Twins: Simulating Job Training and Work Optimization

One of the most intriguing tools on the horizon for workforce development is the **digital twin**. A digital twin is a **virtual replica of a real-world system**, be it a physical asset, a process, or even a person's work profile. By creating a highly accurate simulation of something in the digital world, you can test scenarios, train in a safe environment, and optimize without real-world consequences. This concept, combined with AI, is poised to revolutionize training, skills development, and operational planning across many jobs.

In essence, **digital twins enable learning-by-doing, but virtually**. They have already proven valuable in industries like manufacturing and aviation, where a mistake in the real world could be costly or dangerous. For example, a digital twin of a manufacturing plant isn't just a static 3D model – it can be hooked up to real-

time data from the factory and simulate how changes would play out openlearning. Trainees can operate the virtual plant in a realistic way, and the simulation will respond with authentic machine behavior. If they make errors, no real harm done – but they learn from the consequences in the model. As MIT's learning experts put it, these simulations create a safe space for "productive failure," a powerful learning approach openlearning.mit.edu.

#### **Training simulations** using digital twins are expanding in many fields:

- In healthcare, **medical students train on digital patients** realistic anatomical and physiological models that respond like a human would. Students can practice surgeries or diagnostic procedures on these virtual patients, guided by AI feedback on their technique openlearning.mit.edu. This can supplement (or in some cases, partly replace) the traditional method of practicing on cadavers or using live patients under supervision. It accelerates skill acquisition while preventing risk to real patients.
- In corporate and soft-skills training, employees are using digital twins of interpersonal scenarios. For instance, sales professionals practice negotiations with Al-driven virtual customers that have distinct personalities and buying styles openlearning. The Al client can simulate a tough negotiator or an indecisive buyer, and the sales rep learns to adapt their pitch accordingly. Similarly, HR specialists or managers rehearse difficult conversations (like performance reviews or conflict resolution) with virtual employee avatars, improving their communication skills in a nostakes setting openlearning.mit.edu
- In operations and skilled trades, a trainee could use a **digital twin of a complex machine** (say, a power plant turbine or an aircraft engine) to learn maintenance procedures. They can virtually disassemble and reassemble parts, run the machine under various conditions, and even inject "faults" to practice troubleshooting all with guidance from an AI tutor. This is far more interactive than reading manuals, and it means when they approach the real machine, they've already done it several times virtually.
- For **team and project training**, digital twins can simulate entire work environments. A project manager, for instance, can input different variables into a project simulation (timelines, team member availability, resource constraints) and let the digital twin run through scenarios. This helps identify bottlenecks and optimal plans before executing for real mckinsey.com. Some organizations are using this to optimize shift schedules, logistics flows, and even office layouts (e.g. simulating how moving desks or changing meeting cadences affects productivity).

Beyond training individuals, **digital twins are used for work optimization**: they serve as a kind of "what-if lab" for businesses. Want to know if adding a second assembly line will actually increase output given supply constraints? Test it on the digital twin of your factory. Wonder if a new sales script will improve conversion? Try it on the AI-simulated customers first. Because digital twins are data-rich and AI-enhanced, they can provide predictions and early warnings – essentially, they allow managers to foresee outcomes with less trial-and-error in real life mckinsey.com. For example, a delivery company might maintain a digital twin of its routing network and use AI to continuously optimize delivery routes or simulate the impact of adding 10 more vans to a region.

An emerging application is the "digital twin of an employee" or of a job role. This doesn't mean a sentient copy of a person, but rather a detailed model of how a particular employee (or a typical person in that role) performs tasks, their workload, stress points, etc. By modeling this, managers can test interventions: What if we redistribute Task A from Alice to Bob, will Alice's performance improve? What if we reduce the frequency of meetings for the engineering team, will output go up? The digital twin can simulate these changes. Early proponents argue this can improve workload management and employee well-being delve.aidelve.ai. For instance, it might show that an employee is likely to burn out if current patterns continue, prompting managers to adjust duties proactively. It can also personalize training – if the twin identifies a "skills gap" for that employee (say they struggle with a certain type of customer query), it can recommend targeted training modules delve.ai.

The **benefits** of digital twins in the workforce are multifold: personalized training, safer and faster learning, data-driven decision making, and cost savings (less need for physical training equipment, fewer mistakes). One concrete advantage is **retention and engagement** – employees who can practice and upskill in realistic simulations may feel more confident and supported, improving job satisfaction and retention delve.ai. Companies like Boeing and Airbus already use digital twin simulations for pilot and crew training; big manufacturers use them to train plant operators. As the technology matures and costs come down, we can expect even mid-sized firms to adopt simulation-based training for everything from operating new software to practicing sales pitches.

In the **5-year horizon**, adoption of digital twin tech is likely to grow in high-complexity, high-risk fields (engineering, medicine, aviation, military). By **10-15** 

years, with AI making it easier to create and run such simulations, even more routine jobs might come with a digital twin training module. For example, before someone works in a new retail store, they might spend a day in a VR simulation of the store handling AI-driven customer avatars – an efficient way to onboard staff. VR and AR (virtual/augmented reality) will augment digital twins to make the experience immersive openlearning.mit.edu. Imagine an apprentice plumber wearing AR glasses that overlay a digital guide on the real pipes, effectively merging the digital twin (ideal procedure) with the real task – such things are already in prototype stages.

By **20 years out**, the concept of a *continuous learning loop* with digital twins might be standard. Every workplace could have digital replicas for testing improvements, and every worker might maintain a personal "learning twin" – a sandbox where they can safely try new approaches. Generative AI will play a role in this by quickly generating varied scenarios ("deep sims") to stress-test skills and systems mckinsey.commckinsey.com. If, for instance, a cybersecurity analyst wants to practice responding to a new type of cyberattack, an AI can generate hundreds of attack variations in a simulated network twin for the analyst to practice on.

In conclusion, digital twins, powered by AI, are set to become a cornerstone of workforce training and development. They embody the principle of "practice makes perfect" in the digital age – allowing practice at scale, at low cost, and without real risk. They also enable a culture of continuous improvement: both for individuals honing their craft and organizations experimenting with new ideas. We are already seeing the seeds of this in advanced industries, and the coming years will likely democratize these tools across many occupations. The result could be a workforce that is better trained, more adaptable, and more optimally utilized than ever before, meeting the challenges of the AI era with simulations in its toolkit.

Case in point: A major utility company recently created a digital twin of its electrical grid to train operators on handling blackouts. New engineers, guided by AI, can practice rerouting power in the face of simulated failures (storms, surges) over and over. When a real blackout hit, these engineers responded more effectively than previous crews – a strong validation of simulation training. Similarly, a global logistics firm uses a digital twin of its supply chain to game out disruptions (port closures, demand spikes) and pre-plan mitigations, something that proved

invaluable during recent pandemic-related shocks. These examples show how **experience can be gained before it's actually needed**, courtesy of AI and digital twin technology, thereby optimizing performance when reality strikes.

# Conclusion: Preparing for an AI-Transformed Workforce

Over the next two decades, AI will undeniably alter the landscape of work in the Western world. Jobs will change – many will be lost, many created, almost all will be redefined. The nature of the work week may be reshaped by AI-driven productivity, potentially realizing longstanding hopes for more leisure or at least more flexibility. Profound questions about how we value work and distribute wealth (through mechanisms like UBI or other means) will move to the forefront if AI delivers massive economic gains alongside labor disruption.

What can be said with confidence is that **human work is not ending** – but it is evolving. The historical pattern has been that while technology automates specific tasks, it also creates new activities and increases demand in areas where humans have comparative strengths goldmansachs.com. All is a more formidable technology than most, performing cognitive functions that once seemed exclusively human. Yet, even as All encroaches on analysis, pattern-recognition, and optimization tasks, **uniquely human skills grow more precious**: interpersonal communication, leadership, creativity, empathy, and complex problem-solving in unstructured environments. Jobs that center on these skills – teachers, nurses, engineers leading multidisciplinary projects, artisans creating handmade works, entrepreneurs imagining new businesses – will remain vital. In fact, those roles may be where new jobs flourish, supported (but not supplanted) by Al.

To ensure a thriving future of work, Western countries will need to take **proactive steps**:

• Education and Training: A top priority is reimagining education and lifelong learning. Traditional curricula must adapt – incorporating AI tools into learning so that students graduate AI-fluent, and focusing on the human strengths that AI lacks (critical thinking, creativity, collaboration). Workforce training programs should be expanded massively, as tens of millions of workers may need to transition to new occupations by 2030 mckinsey.com.

- Public-private partnerships can help here for example, tech firms working with governments on AI apprenticeship programs, and community colleges teaching data literacy to former factory workers. In Europe, moves like the "Union of Skills" initiative are a start weforum.org, and similar investments will be needed in the US and UK to prevent skill gaps.
- Social Safety Nets: Whether via UBI or other policies, a stronger safety net can provide the resilience needed during transitions. This might include wage insurance (to top up incomes of workers who have to take lower-paying jobs after displacement), more generous unemployment benefits tied with retraining opportunities, and portable benefits for gig workers. Trials of basic income and other novel support systems should continue so policies are evidence-based. If Al's impact on employment turns sharply negative in certain periods, emergency measures (like public works programs or shorter work weeks to spread work) might be warranted to avoid social crisis. Advanced economies have the resources to cushion citizens the challenge is building the political will to do so preemptively.
- Workplace Adaptation: Companies themselves must evolve management practices. Rather than simply using AI to cut costs via layoffs, enlightened firms are finding ways to augment their workforce retraining employees to work with AI and moving people into new value-adding roles. Change management is crucial: workers need to be brought along, given confidence that AI is there to help not just replace. Some companies have created internal "AI literacy" courses for all staff, or set up committees including worker representatives to decide how AI is deployed. Including employees in these decisions can improve acceptance and results. Moreover, businesses should consider how to maintain career pipelines. If entry-level roles diminish, can they implement rotational programs or longer mentoring for new hires to gain experience? Those that solve this will have a competitive talent advantage in the long run.
- Regulation and Ethical AI Use: Western governments and international bodies (like the EU with its AI Act) are actively working on regulating AI not just for safety and ethics, but implicitly to shape economic outcomes. For instance, regulations might discourage the most harmful uses of AI in the workplace (say, invasive surveillance or unfair algorithmic hiring) and encourage uses that complement workers. There is also discussion of antitrust and ensuring no single company dominates AI (which could concentrate wealth excessively). Thoughtful policy can aim to ensure AI's benefits (higher productivity) translate into broad-based prosperity, not just higher corporate profits. Ideas such as an "automation tax" on companies that heavily automate could fund retraining programs these will likely be piloted at least locally in coming years.

• Cultural Evolution: Lastly, society may need to culturally redefine the meaning of work. If indeed we move to a world of shorter workweeks or where lifelong careers are less linear, people will need to derive identity and purpose in new ways. This is more philosophical, but important: Western societies have long attached self-worth to one's job. A future where AI does more of the "jobs" could be a very positive one – if we are ready to embrace purpose outside of paid employment (like community, creativity, family, volunteering). The narrative needs to shift from fear of "no jobs" to excitement about new possibilities when mundane labor is eased. Historically, whenever we've automated away certain work, humans have found new, often better things to do. There's a good chance that pattern holds, as long as we manage the interim pains.

In closing, the next 5, 10, 15, 20 years will be a dynamic period of adjustment. The Western economies, with their resources and innovative capacity, are well-positioned to leverage AI for growth – Goldman Sachs analysts estimate AI could boost productivity growth by 1.5 percentage points annually in the next decade globally goldmansachs.com. The key is to translate that growth into shared prosperity. The future of work will feature humans and AIs working side by side in novel arrangements. We will see jobs we can't yet imagine, even as some familiar jobs fade away. Work itself may become more interesting as drudgery is offloaded. But there will be turbulence: job transitions, policy experiments, and personal adaptations for millions of workers. By planning ahead with robust training, progressive work policies, and a commitment to inclusive growth, the US, UK, and EU can navigate the AI revolution in work and ensure that the year 2045 finds us in a world where human potential, augmented by AI, is flourishing – with people working smarter, perhaps working less, and living better lives as a result.

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